

# Eliminating Mixed Sex Accommodation Action Plan:-



## Overview

Heart of England NHS Foundation Trust supports the NHS commitment to providing every patient with same-sex accommodation, helping safeguard their privacy and dignity when they are often at their most vulnerable. This means providing a same-sex sleeping area, bathroom and toilet facilities.

These plans are updated on a regular basis and published on the Trust website.

## Plans

Question	Progress update
<b>1. What have you achieved so far?</b>	<ul style="list-style-type: none"> <li>• Reporting mechanisms finalised – to use Electronic Handover – all patients grouped so that all episodes of mixed sex accommodation can be reported in real time</li> <li>• Dignity champions group now looking at all aspects of fundamental care so that Privacy and Dignity is a thread throughout. Elderly Care Lead Nurse for Dignity and Respect seconded to Nursing and Midwifery Council and facilitated the publication Care and Respect every time (NMC 2009).</li> <li>• Pacesetters project focussing on attitudes and behaviours of a group of staff in Elderly care includes patient feedback questions.</li> <li>• 6 monthly privacy and dignity audits continued</li> <li>• Implementing a 'Metrics' project collecting real time patient information feedback electronically linked to Nursing Care Indicators, pilot commenced April 09. Will have one question '<b>did you ever share a sleeping area with patients of the opposite sex during your stay on this ward?</b>'</li> </ul>
<b>2. What is stopping you from achieving the good practice indicators?</b>	<b>Agreed April 09</b> <b>April 09 Plans distributed by facilities for all matrons to consider any alterations that may be required</b>
<b>3. What changes will you need to make to improve standards of privacy and dignity?</b>	Continue ward refurbishments as per site strategy. Annual target set. Work with Medicine and Surgery Boards to develop, agree and implement process of reporting breaches of single sex accommodation policy. All acute admissions areas and critical care areas to consider their provision for Privacy and Dignity within their environments
<b>4. Who do you need to work with to move forward?</b>	Committee set up includes Heads of Nursing Medicine and Surgery, Patient Experience Manager, Matron, Senior Sister. Guidelines to be created for bed management team. Patient information to be created re single sex accommodation