

Webforms Output: Core Standards Update Form
April 2010

Submitted 23 Apr 2010 12:35
FRM-D8, 374 (FRR-A598)

* Please enter the name of your organisation and click search. Then please 'select' the name of your organisation and click continue below:

RR1

Organisation Name:

Heart of England NHS Foundation Trust

Chief Executive's Name:

Dr. Mark Goldman

Chief Executive's Email:

mark.goldman@heartofengland.nhs.uk

* Please select all of the Standards on which you would like to declare

C02

C2

* C2: Healthcare organisations protect children by following national child protection guidelines within their own activities and in their dealings with other organisations.

compliant

* Description of the issue (maximum of 1500 characters including spaces - this is approximately 200 - 250 words)

In April 2009, the new Chief Nurse assumed responsibility for Safeguarding Children. This resulted in the request for a full review of our safeguarding children arrangements across the Trust.

Key findings included:

1. The levels of attainment of safeguarding training across the Trust have not reached the required level. Training is such a highly visible indicator of our commitment to, and success with, safeguarding that a special focus is required.
2. That the roles of the named professionals should be refocused through provision of appropriate training ,clear practice guidelines and increased learning through audit and case management review.
3. There should be a culture of improvement which is driven by lessons from reviews being driven into practice and then compliance checked through audit. The Trusts existing processes need to be reviewed to ensure that this can be implemented effectively.
4. Timely and open communication of relevant information with inter-agency partners is a key component of safeguarding children and has been highlighted as a failure in many national high profile cases. The Trust needs to pay particular attention to this issue and implement robust systems to enable the provision of relevant information.
5. Policies and procedures need to be more readily accessible to staff and made more user friendly.