Who is Heart of England?

Heart of England NHS Foundation Trust is the third largest foundation trust in the country, providing general and specialist hospital and community care for the people of Birmingham East and North, Solihull, Sutton Coldfield and South Staffordshire.

Comprising Birmingham Heartlands Hospital, Solihull Hospital and Community Services, Good Hope Hospital in Sutton Coldfield and Birmingham Chest Clinic; Heart of England also runs a number of smaller satellite units enabling people to be treated as close to home as possible.

The Trust is a world leader in tackling MRSA and specialises in treating patients suffering from a wide range of illnesses including heart and kidney disease, cancer, HIV and AIDS, as well as respiratory conditions like cystic fibrosis. It also has expertise in premature baby care, bone marrow transplants and thoracic surgery.

Key facts

- We employ around 11,000 members of staff, making us one of the top five employers in the Midlands.
- We see and treat more than 1.2 million people every year.
- 250,000 people attend our Hospitals’ emergency departments each year.
- The Trust has built a strong membership of over 109,000 people based on the patient population it serves. The aim is to continue to grow and develop the Trust’s membership function as this offers significant benefits in delivering key healthcare messages and informing and engaging with local people.
- The Trust has an annual turnover of £629m.
- The number of staff working at each hospital site is as follows:
  - Heartlands: 6,500
  - Good Hope: 2,400
  - Solihull: 1,200
  - Solihull Community Services: 700

Values and vision

Heart of England’s core values are represented as follows:
The Trust has defined its strategic intent and this is demonstrated in the overview diagram below:

The corporate strategy is very clear in ensuring that within everything that we do, the needs of our patients are our upmost priority.

The safety of our patients in a caring environment is our fundamental aim as an organisation, whilst ensuring that we are locally engaged, innovative and efficient, so that we can use our resources as effectively as possible.